

## **Privacy Consent Form**

Austraffic Optics Pty Ltd t/as Mobile Eye Clinic ABN 61 611 758 279 (“Mobile Eye Clinic”) is collecting your personal (including health) information for the purposes of assessing your eye health and providing optometry products and services to you. Without your personal information, Mobile Eye Clinic will not be able to provide eye care services to you to an appropriate standard or at all and process Medicare and health fund rebates on your behalf.

### **1. Collection of your personal information**

Where possible, we will collect your personal information directly from you. However, in some circumstances, for example if you are physically or mentally incapacitated or you do not hold the information we need, we may collect personal information about you from other sources.

For example, we may collect your personal information from sources such as e-health services, other health care professionals, staff at an aged care facility, government agencies, a guardian, attorney, spouse or partner, adult child, carer, relative or friend.

### **2. Use and Disclosure of Personal Information**

We will only disclose your personal information if it is reasonably necessary for us to do so.

The types of persons or organisations that we may disclose your personal information to are lens and contact lens suppliers, Government agencies (such as Veteran’s Affairs and Medicare), health funds, other health care providers, aged care facility staff, your legal guardian, your power of attorney, a person nominated by you, and our third party providers such as I.T service providers, lawyers and accountants for administrative purposes.

We will not use your personal information for marketing purposes to you without your express consent. If you do not consent, you may opt-out of direct marketing at any time by notifying us.

We will not disclose your personal information overseas without your written express consent.

### **3. Access, Correction and Privacy Complaints**

If you wish to access or correct your personal information or you wish to make a privacy complaint, you can find more information about how to do this in our Mobile Eye Clinic Privacy Policy. You can find our Privacy Policy at <http://www.mobile-eye-clinic.com/> or request us to provide a copy of our Privacy Policy to you. Our contact details are below.

We take complaints and concerns regarding your privacy very seriously. If you have a privacy complaint or concern, please contact us and let us know. We will review your complaint and respond to you within 30 days.

### **4. Privacy Consent**

I have read and understood this Privacy Consent Form. I am aware that Mobile Eye Clinic has a Privacy Policy that is available to me that sets out how Mobile Eye Clinic manages my personal and health information. I understand that I do not have to provide my personal and health information to Mobile Eye Clinic but my failure to do so may compromise the quality of the care and treatment you provide to me.

I consent to Mobile Eye Clinic collecting, using and disclosing my personal and health information as set out in this Privacy Consent.